



IMPORTANT ACCOUNT INFORMATION

1 Billing Cycle for all residents in the City of Lacy Lakeview

BILL DATE: 20TH – 20TH

[Your monthly bill will be billed from the 20th of the previous month to the 20th of the current month]

DUE DATE: 25TH OF EACH MONTH

PENALTY DATE: 26TH OF EACH MONTH

CUT-OFF DATE: 12TH OF THE FOLLOWING

Methods of Payment:

- **IN OFFICE:** all forms of payment accepted. *NO CC FEE IF PAID IN PERSON*
- **OVER THE PHONE: 254-799-2458** [All payments over the phone will incur a 2% convenience fee]
All payments taken online, via text to pay, 800 number and the app will include a 2% convenience fee plus a online municipal charge to utilize the service.
- **ONLINE** at www.lacylakeview.org
 - Account number and previous payment will be needed
- **AFTER HOUR PAYMENTS**
 - Payments may be deposited in our night drop located **on the side** of the building
 - **CHECKS AND MONEY ORDERS** are the only acceptable forms of payment. (Cash is not accepted in the night drop)
- **PAY BY PHONE 24/7:** 877-760-5423
- **APP: Mycivic Utilities**
 - The following QR code can instantly take you to the Apple Store or Google Play Store

